# A Consumer's Guide to Homeowner's Insurance in the State of Hawaii Insurance Division, State of Hawaii Department of Commerce and Consumer Affairs 335 Merchant Street, Room 213 Honolulu, Hawaii 96813 Phone: 808-586-2809

#### **GENERAL INFORMATION**

Homeowner's insurance is not required by law in Hawaii. If your home is mortgaged, however, your lender may require insurance on your home for the duration of your loan. Homeowner's insurance provides protection for your dwelling, personal property, and on-site buildings if damaged or destroyed by a covered peril. Perils are events (i.e. fire and explosion) which cause damage to property. In addition to property coverage for your home and outbuildings, each policy usually contains four additional coverages: personal property, additional living expenses, personal liability, and medical payments.

This guide provides a general overview of homeowner's insurance in Hawaii and is not intended to replace carefully reading your policy documents. Keep in mind insurers may have varying definitions of policy language and charge different rates for the same coverage. We encourage you to review your policy with your insurance agent to ensure your current provisions best suit your coverage needs.

#### TYPES OF HOMEOWNER'S INSURANCE POLICY FORMS

While coverage descriptions may vary, most insurers use one or more of the following policy forms. Comprehensive Form (HO-5), not listed, provides the broadest coverage but is uncommon.

### **BASIC FORM (HO-1)**

Named peril coverage: fire, lightning, windstorm excluding hurricane, hail, explosion, vandalism or malicious mischief, damage by vehicles, aircraft and riots. Since few homeowners select this limited policy, many insurers no longer offer Form HO-1.

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#### **HOME OWNER'S POLICY FORMS**

#### **BROAD FORM (HO-2)**

In addition to the Basic Form (HO-1) coverages, this form also insures a home and personal property for collapse or damage from falling trees and other objects, and (under certain conditions) from steam and water damage.

As coverage increases so does your premium price.

#### SPECIAL FORM (HO-3)

Open peril coverage excluding the following: flood, surface water, sewer backups, tidal waves, earthquakes, landslides, war, nuclear radiaton, and hurricane. Personal property only covered for the same perils as the Broad Form (HO-2).

### **RENTER'S POLICY FORM**

### **CONTENTS BROAD FORM (HO-4)**

This policy provides renters personal property protection against the same perils as the Broad Form (HO-2) and includes personal liability protection. Unlike the other policy forms, the renter's HO-4 form only incorporates coverages C through F.

#### UNIT-OWNER'S POLICY FORM

### **CONDO OWNERS FORM (HO-6)**

This condominum and townhouse unit owners form offers coverage for personal property and interior finishes. The condo association typically purchases a separate policy that covers the building (including common walls and grounds) and associated liability.

#### **POLICY COVERAGES**

Every homeowner's policy, except for HO-4, includes the following six coverages. If your policy's standard coverage is inadequate, endorsement forms may offer specialized coverage to meet your needs.

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- Covers main house damage. The coverage limit is typically set at or near the replacement cost of the home. For Condo Unit-Owners (HO-6), limit usually the declared value by insured. Coverage **A**: Section Coverage B: Covers damage to other structures on the lot, such as detached garages/carports and storage sheds.
  - Coverage C: Covers damage to or loss of personal property.
  - Coverage D: Covers additional living expenses (incurred by the insured) to continue the "normal" standard of living when the house cannot be occupied due to a covered loss.
- Coverage E: Covers personal liability exposures. Protects against a claim/lawsuit resulting from (non-auto & non-business) bodily injury or property damage to others caused by your negligence. Coverage F: Regardless of who is at fault, this coverage pays for reasonable medical expenses for persons (other than you or residing family members) accidentally injured on your property.

#### **TYPES OF VALUATION**

Replacement cost is the amount necessary to replace, rebuild, or repair your home/property without deducting for depreciation. Depreciation is the decrease in an asset's value due to age, obsolescence, and/or "wear and tear." Many insurers require policyholders to insure their homes for at least 80% of its replacement value.

Actual cash value (ACV) is the cost to replace, rebuild, or repair your home/property after deducting for depreciation. Most homeowner policies cover personal property on an ACV basis.

#### PREMIUM DEVELOPMENT CONSIDERATIONS (VARIES BY INSURER)

Your premium may be based on, but not limited to, the following factors: type of construction, loss prevention devices, public protection class, deductible level, amount of insurance, and policy form.

#### **BUYING HOME INSURANCE**

The key to insurance comparison shopping is identifying your desired deductible levels, coverage limits and provisions before getting premium quotes. Once your ideal policy parameters are selected (with your agent's assistance, if necessary), the quotes you receive should be on an "apples to apples" comparative basis. After obtaining multiple premium quotes, your personal preference dictates the emphasis placed on the following considerations: premium cost, service and financial stability. Generally, financial ratings from reputable sources (i.e. A.M. Best and Moody's) indicate an insurance company's financial "heath" and ability to pay claims. Note: if your agent only represents one insurance company, you may need to contact an independent agent to obtain competing quotes.



The Insurance Division of the Hawaii State Department of Commerce and Consumer Affairs provides this sample premium comparison of licensed insurance companies transacting Homeowners insurance in Hawaii as part of our continuing effort to assist and educate consumers.

### **OAHU - SAMPLE ANNUAL RENTERS (TENANT) PREMIUMS**

Based on voluntary participation of licensed insurers, the sample premiums listed below consider the following assumptions:

1980

### **RENTERS POLICY (HO-4)**

Coverage C: \$25,000

D: 20% of Coverage C

Deductible: \$500

Rates effective as of January 1, 2012

### **DWELLING CHARACTERISTICS**

Year Built: Construction:

Elevation:

Add'l Factors:

ruction: Wood (**Single-wall)**Roof: Hip, asphalt shingle

Hip, asphalt shingle 15' above sea-level Primary residence No claims in 5 yrs 2005 Wood (**Double-wall)** Hip, asphalt shingle

15' above sea-level Primary residence No claims in 5 vrs. 1990 **Masonry** (CMU)

Flat, torched membrane 15' above sea-level Primary residence No claims in 5 yrs.

|          |  |     | NO CIAITIS  | iii o yio.    | NO CIAIITIS I | 11 0 y13.     | NO Claims I  | ii o yio.     |
|----------|--|-----|-------------|---------------|---------------|---------------|--------------|---------------|
| NAIC     | Insurance Company                              |     | Public Prot | ection Class* | Public Prote  | ection Class* | Public Prote | ection Class* |
| Co. Code | Insurance Company                              | 3   | 10          | 3             | 10            | 3             | 10           |               |
| 10861    | Universal Property and Casualty Insurance Co.  |     | 63          | 129           | 63            | 129           | 63           | 129           |
| 12502    | Dongbu Insurance Co., Ltd. (U.S. Branch)       |     | 76          | 153           | 76            | 153           | 69           | 115           |
| 15598    | Interinsurance Exchange of the Automobile Club |     | 102         | 116           | 102           | 116           | 102          | 116           |
| 37265    | DTRIC Insurance Company, Ltd.                  |     | 105         | 212           | 105           | 212           | 105          | 212           |
| 25143    | State Farm Fire and Casualty Company           |     | 109         | 120           | 109           | 120           | 109          | 120           |
| 23035    | Liberty Mutual Fire Ins. Co.                   |     | 124         | 140           | 124           | 140           | 124          | 140           |
| 25180    | Fidelity National Insurance Company            |     | n/a         | n/a           | 135           | n/a           | 135          | n/a           |
| 29068    | IDS Property Casualty Ins. Co.                 |     | 150         | 150           | 150           | 150           | 150          | 150           |
| 19615    | American Reliable Insurance Company            |     | 167         | 278           | 185           | 371           | 185          | 371           |
| 28487    | Farmers Insurance Hawaii, Inc.                 |     | 193         | 392           | 193           | 392           | 172          | 294           |
| 10111    | American Bankers Insurance Company             | (H) | 203         | 203           | 203           | 203           | 203          | 203           |
| 25941    | United Services Automobile Association         |     | 251         | 251           | 251           | 251           | 251          | 251           |
| 18600    | USAA General Indemnity Company                 |     | 253         | 253           | 253           | 253           | 253          | 253           |
| 25968    | USAA Casualty Insurance Company                |     | 301         | 301           | 301           | 301           | 301          | 301           |
|          | (H): includes hurricane premium                |     |             |               |               |               |              |               |

### **OAHU - SAMPLE ANNUAL RENTERS (TENANT) HURRICANE PREMIUMS**

Based on voluntary participation of licensed insurers, the sample premiums listed below consider the following assumptions:

|          | <u> </u>  |  |        |              |                   |              |                          |                                    |          |  |  |  |  |  |  |
|----------|---|--|--------|--------------|-------------------|--------------|--------------------------|------------------------------------|----------|--|--|--|--|--|--|
| Н        | IURRICANE POLICY  | DWELLING CHARACTERISTICS (same as above) |        |              |                   |              |                          |                                    |          |  |  |  |  |  |  |
|          | Replacement Cost: \$25,000 Deductible: DED (below) tive as of January 1, 2012 | Construct Wind R De                      | vices: | •            | ngle-wall)<br>one | Hurricane    | roof clips<br>on anchors | Masonry (CMU) Hurricane roof clips |          |  |  |  |  |  |  |
| NAIC     | Income Commons  |  | D      | Public Prote | ction Class*      | Public Prote | ection Class*            | Public Protection Class*           |          |  |  |  |  |  |  |
| Co. Code | Insurance Company   |  | E      | 3            | 10                | 3            | 10                       | 3                                  | 10       |  |  |  |  |  |  |
| 10861    | Universal Property and Casualty Insura  | ince Co.                                 | 2%     | 24           | 24                | 19           | 19                       | 11                                 | 11       |  |  |  |  |  |  |
| 25180    | Fidelity National Insurance Company   |  | 1%     | n/a          | n/a               | 25           | n/a                      | 11                                 | n/a      |  |  |  |  |  |  |
| 25143    | State Farm Fire and Casualty Company  | y  | 2%     | 35           | 35                | 35           | 35                       | 31                                 | 31       |  |  |  |  |  |  |
| 12502    | Dongbu Insurance Co., Ltd. (U.S. Brand  | ch)                                      | 2%     | 97           | 97                | 42           | 42                       | 42                                 | 42       |  |  |  |  |  |  |
| 15598    | Interinsurance Exchange of the Automo   | obile Club                               | 2%     | 124          | 124               | 59           | 59                       | 46                                 | 46       |  |  |  |  |  |  |
| 19615    | American Reliable Insurance Company   | •  | 2%     | 63           | 63                | 63           | 63                       | 63                                 | 63       |  |  |  |  |  |  |
| 25941    | United Services Automobile Association  | n  | 2%     | 68           | 68                | 68           | 68                       | 68                                 | 68       |  |  |  |  |  |  |
| 25968    | USAA Casualty Insurance Company   |  | 2%     | 68           | 68                | 68           | 68                       | 68                                 | 68       |  |  |  |  |  |  |
| 18600    | USAA General Indemnity Company  |  | 2%     | 68           | 68                | 68           | 68                       | 68                                 | 68       |  |  |  |  |  |  |
| 29068    | IDS Property Casualty Ins. Co.  |  | 5%     | 62           | 62                | 62           | 62                       | 62                                 | 62       |  |  |  |  |  |  |
| 10111    | American Bankers Insurance Company  | ,  | 2%     | included     | included          | included     | included                 | included                           | included |  |  |  |  |  |  |

<sup>\*</sup> The Public Protection Classification (PPC) is a rating criterion that measures a community's fire protection capabilities. PPC community grading is based on Fire Department characteristics, available water supply, and communication system. On Oahu, your property's PPC is a 3 unless located more than five road miles from a recognized fire station and 1000 feet from a 4" hydrant (PPC 10). Please contact your agent for more information.

### THE SAMPLE PREMIUMS VS. YOUR PREMIUMS

The premium cost of your Renters insurance policy may be affected by, but not limited to, the following considerations: coverage limits, deductible levels, loss preventative devices (i.e. security system) and previous claims. Each insurance company may have unique rating factors associated with these risk classifications. Thus, your current or quoted premium could vary from the sample indications. Please contact your agent to obtain quotes from listed and unlisted insurers to account for your home's specific characteristics and desired coverage provisions.



As part of our continuing effort to assist and educate consumers, the Insurance Division of the Hawaii State Department of Commerce and Consumer Affairs provides this sample premium comparison of licensed insurance companies transacting Homeowners insurance in Hawaii.

### SAMPLE PREMIUMS vs. YOUR PREMIUMS

The premium cost of your Homeowners insurance policy may be affected by, but not limited to, the following considerations: coverage limits, deductible levels, loss preventative devices (i.e. security system) and previous claims. Each insurance company may have unique rating factors associated with these risk classifications. Thus, your current or quoted premium could vary from the sample indications. Please contact your agent for quotes from listed and unlisted insurers to account for your home's specific characteristics and desired coverage provisions.

### SAMPLE PREMIUMS EFFECTIVE AS OF:

January 1, 2012

### PUBLIC PROTECTION CLASSIFICATION

\* Public Protection Class (PPC) is a rating criterion that measures a community's fire protection capabilities. PPC community grading is based on Fire Department characteristics, available water supply, and communication system. Please contact your agent to find out which classification applies to your property.

## **NEIGHBOR ISLAND - SAMPLE ANNUAL RENTERS (TENANT) PREMIUMS**

| Γ   |          |  |     |                                     |   |            |           |      |     |                          |     |   |     |     |     |     |            | _         |  |     |     |  |  |  |  |
|---|----------|--|-----|-------------------------------------|---|------------|-----------|------|-----|--------------------------|-----|---|-----|-----|-----|-----|------------|-----------|--|-----|-----|--|--|--|--|
|   | RE       | NTERS POLICY (HO-4) ASSUMPTIONS                |     | DWELLING CHARACTERISTIC ASSUMPTIONS |   |            |           |      |     |                          |     |   |     |     |     |     |            |           |  |     |     |  |  |  |  |
| Coverage A: B: C: \$25,000 D: 20% of Coverage C Deductible: \$500 |          |  |     |                                     | Year Built: 1980 Elevation: 15' above sea-level Construction: Wood (Single-wall) Roof: Hip, asphalt shingle Add'I: Primary residence, no claims in 5 yrs. |            |           |      |     |                          |     | Year Built: 2005 Elevation: 15' above sea-level Construction: Wood ( <b>Double-wall</b> ) Roof: Hip, asphalt shingle Add': Primary residence, no claims in 5 yrs. |     |     |     |     |            |           | Year Built: 1990 <u>Elevation</u> : 15' above sea-level Contruction: <b>Masonry</b> (CMU) Roof: Flat, torched membrane Add'l: Primary residence, no claims in 5 yrs. |     |     |  |  |  |  |
|   | NAIC     | Insurance Company                              |     |                                     | Pul   | olic Prote | ction Cla | ass* |     | Public Protection Class* |     |   |     |     |     | Pu  | blic Prote | ction Cla | ss*  |     |     |  |  |  |  |
|   | Co. Code | insurance company                              |     | 4                                   | 5   | 6          | 7         | 9    | 10  | 4                        | 5   | 6   | 7   | 9   | 10  | 4   | 5          | 6         | 7  | 9   | 10  |  |  |  |  |
|   | 10861    | Universal Property and Casualty Insurance Co.  |     | 64                                  | 64  | 65         | 77        | 103  | 129 | 64                       | 64  | 65  | 77  | 103 | 129 | 64  | 64         | 65        | 77   | 103 | 129 |  |  |  |  |
|   | 12502    | Dongbu Insurance Co., Ltd. (U.S. Branch)       |     | 76                                  | 76  | 76         | 92        | 123  | 153 | 76                       | 76  | 76  | 92  | 123 | 153 | 69  | 69         | 69        | 69   | 99  | 115 |  |  |  |  |
|   | 37265    | DTRIC Insurance Company, Ltd.                  |     | 105                                 | 105   | 105        | 105       | 169  | 212 | 105                      | 105 | 105   | 105 | 169 | 212 | 105 | 105        | 105       | 105  | 169 | 212 |  |  |  |  |
| .   | 15598    | Interinsurance Exchange of the Automobile Club |     | 105                                 | 108   | 109        | 109       | 116  | 116 | 105                      | 108 | 109   | 109 | 116 | 116 | 105 | 108        | 109       | 109  | 116 | 116 |  |  |  |  |
|   | 25143    | State Farm Fire and Casualty Company           |     | 109                                 | 113   | 113        | 116       | 120  | 120 | 109                      | 113 | 113   | 116 | 120 | 120 | 109 | 113        | 113       | 116  | 120 | 120 |  |  |  |  |
|   | 23035    | Liberty Mutual Fire Ins. Co.                   |     | 124                                 | 128   | 128        | 133       | 140  | 140 | 124                      | 128 | 128   | 133 | 140 | 140 | 124 | 128        | 128       | 133  | 140 | 140 |  |  |  |  |
|   | 25180    | Fidelity National Insurance Company            |     | n/a                                 | n/a   | n/a        | n/a       | n/a  | n/a | 135                      | 135 | 135   | 135 | n/a | n/a | 135 | 135        | 135       | 135  | n/a | n/a |  |  |  |  |
|   | 29068    | IDS Property Casualty Ins. Co.                 |     | 150                                 | 150   | 150        | 150       | 150  | 150 | 150                      | 150 | 150   | 150 | 150 | 150 | 150 | 150        | 150       | 150  | 150 | 150 |  |  |  |  |
|   | 19615    | American Reliable Insurance Company            |     | 167                                 | 167   | 167        | 200       | 267  | 278 | 185                      | 185 | 185   | 222 | 296 | 371 | 185 | 185        | 185       | 222  | 296 | 371 |  |  |  |  |
|   | 28487    | Farmers Insurance Hawaii, Inc.                 |     | 194                                 | 195   | 197        | 235       | 313  | 392 | 194                      | 195 | 197   | 235 | 313 | 392 | 174 | 176        | 178       | 180  | 254 | 294 |  |  |  |  |
|   | 10111    | American Bankers Insurance Company             | (H) | 203                                 | 203   | 203        | 203       | 203  | 203 | 203                      | 203 | 203   | 203 | 203 | 203 | 203 | 203        | 203       | 203  | 203 | 203 |  |  |  |  |
|   | 25941    | United Services Automobile Association         |     | 247                                 | 247   | 247        | 247       | 247  | 247 | 247                      | 247 | 247   | 247 | 247 | 247 | 247 | 247        | 247       | 247  | 247 | 247 |  |  |  |  |
|   | 18600    | USAA General Indemnity Company                 |     | 249                                 | 249   | 249        | 249       | 249  | 249 | 249                      | 249 | 249   | 249 | 249 | 249 | 249 | 249        | 249       | 249  | 249 | 249 |  |  |  |  |
|   | 25968    | USAA Casualty Insurance Company                |     | 297                                 | 297   | 297        | 297       | 297  | 297 | 297                      | 297 | 297   | 297 | 297 | 297 | 297 | 297        | 297       | 297  | 297 | 297 |  |  |  |  |

### NEIGHBOR ISLAND - SAMPLE ANNUAL RENTERS (TENANT) HURRICANE PREMIUMS

|    | HURRIC   | ANE POLICY ASSUMPTIONS                   | DWELLING CHARACTERISTICS ASSUMPTIONS (same as above) |    |             |            |            |                 |          |      |  |                              |            |                  |      |                                    |  |                        |           |     |     |     |  |
|----|--|--|--|----|-------------|------------|------------|-----------------|----------|------|--|------------------------------|------------|------------------|------|------------------------------------|--|------------------------|-----------|-----|-----|-----|--|
|    | Replacement Cost: \$25,000 Construction  Deductible: DED (below)  NAIC Co. Code  Insurance Company |  |  |    |             |            |            |                 |          | Hu   |  | ood ( <b>Do</b><br>oof Clips |            | ,                | nors | Masonry (CMU) Hurricane roof clips |  |                        |           |     |     |     |  |
|    |  |  | DED  | 4  | Pu <b>5</b> | blic Prote | ection Cla | ss*<br><b>9</b> | 10       | 4    | Pu <b>5</b>                                    | blic Prote                   | ection Cla | ass*<br><b>9</b> | 10   | 4                                  | Pul<br><b>5</b>                                | blic Prote<br><b>6</b> | ction Cla | ss* | 10  |     |  |
|    | 10861  | Universal Property and Casualty Insu     | ırance Co.   | 2% | 24          | 24         | 24         | 24              | 24       | 24   | 19   | 19                           | 19         | 19               | 19   | 19                                 | 11   | 11                     | 11        | 11  | 11  | 11  |  |
| -  | 25180  | Fidelity National Insurance Company      |  | 1% | n/a         | n/a        | n/a        | n/a             | n/a      | n/a  | 25   | 25                           | 25         | 25               | n/a  | n/a                                | 11   | 11                     | 11        | 11  | n/a | n/a |  |
|    | 25143  | State Farm Fire and Casualty Compa       | any  | 2% | 35          | 35         | 35         | 35              | 35       | 35   | 35   | 35                           | 35         | 35               | 35   | 35                                 | 31   | 31                     | 31        | 31  | 31  | 31  |  |
| Ш  | 12502  | Dongbu Insurance Co., Ltd. (U.S. Branch) |  | 2% | 97          | 97         | 97         | 97              | 97       | 97   | 42   | 42                           | 42         | 42               | 42   | 42                                 | 42   | 42                     | 42        | 42  | 42  | 42  |  |
| 11 | 15598  | Interinsurance Exchange of the Autor     | mobile Club  | 2% | 124         | 124        | 124        | 124             | 124      | 124  | 59   | 59                           | 59         | 59               | 59   | 59                                 | 46   | 46                     | 46        | 46  | 46  | 46  |  |
|    | 19615  | American Reliable Insurance Compar       | ny   | 2% | 63          | 63         | 63         | 63              | 63       | 63   | 63   | 63                           | 63         | 63               | 63   | 63                                 | 63   | 63                     | 63        | 63  | 63  | 63  |  |
| Ш  | 25941  | United Services Automobile Associati     | ion  | 2% | 68          | 68         | 68         | 68              | 68       | 68   | 68   | 68                           | 68         | 68               | 68   | 68                                 | 68   | 68                     | 68        | 68  | 68  | 68  |  |
| Ш  | 25968  | USAA Casualty Insurance Company          |  | 2% | 68          | 68         | 68         | 68              | 68       | 68   | 68   | 68                           | 68         | 68               | 68   | 68                                 | 68   | 68                     | 68        | 68  | 68  | 68  |  |
|    | 18600  | USAA General Indemnity Company           |  | 2% | 68          | 68         | 68         | 68              | 68       | 68   | 68   | 68                           | 68         | 68               | 68   | 68                                 | 68   | 68                     | 68        | 68  | 68  | 68  |  |
| П  | 29068  | IDS Property Casualty Ins. Co.           |  | 5% | 62          | 62         | 62         | 62              | 62       | 62   | 62   | 62                           | 62         | 62               | 62   | 62                                 | 62   | 62                     | 62        | 62  | 62  | 62  |  |
|    | 10111  | American Bankers Insurance Compa         | ny   | 2% | (H) = Hu    | urricane d | coverage   | incl. in H      | O-4 pren | nium | (H) = Hurricane coverage incl. in HO-4 premium |                              |            |                  |      |                                    | (H) = Hurricane coverage incl. in HO-4 premium |                        |           |     |     |     |  |